



RESOURCES

Community Policing Contact Information by District

Community Policing, with the exceptions of Hilo and Kona, fall under the respective District Captain.

Hilo:	Lieutenant William Derr	(808)961-2350	William.derr@hawaiicounty.gov
Hamakua:	Captain Reynold Kahalewai	(808)775-7533	Reynold.kahalewai@hawaiicounty.gov
Puna:	Captain Todd Pataray	(808)965-2716	Todd.pataray@hawaiicounty.gov
North Kohala:	Captain Scott Kurashige	(808)889-6540	Scott.kurashige@hawaiicounty.gov
South Kohala:	Acting Captain Roylen Valera	(808)887-3080	Roylen.valera@hawaiicounty.gov
Kona:	Acting Sergeant Bryan Ellis	(808)326-4646	Bryan.ellis@hawaiicounty.gov
Ka'u:	Acting Captain Pernell Hanoa	(808)939-2520	Pernell.hanoa@hawaiicounty.gov

Police Non-Emergency Number: (808)935-3311

For all emergencies, dial 911

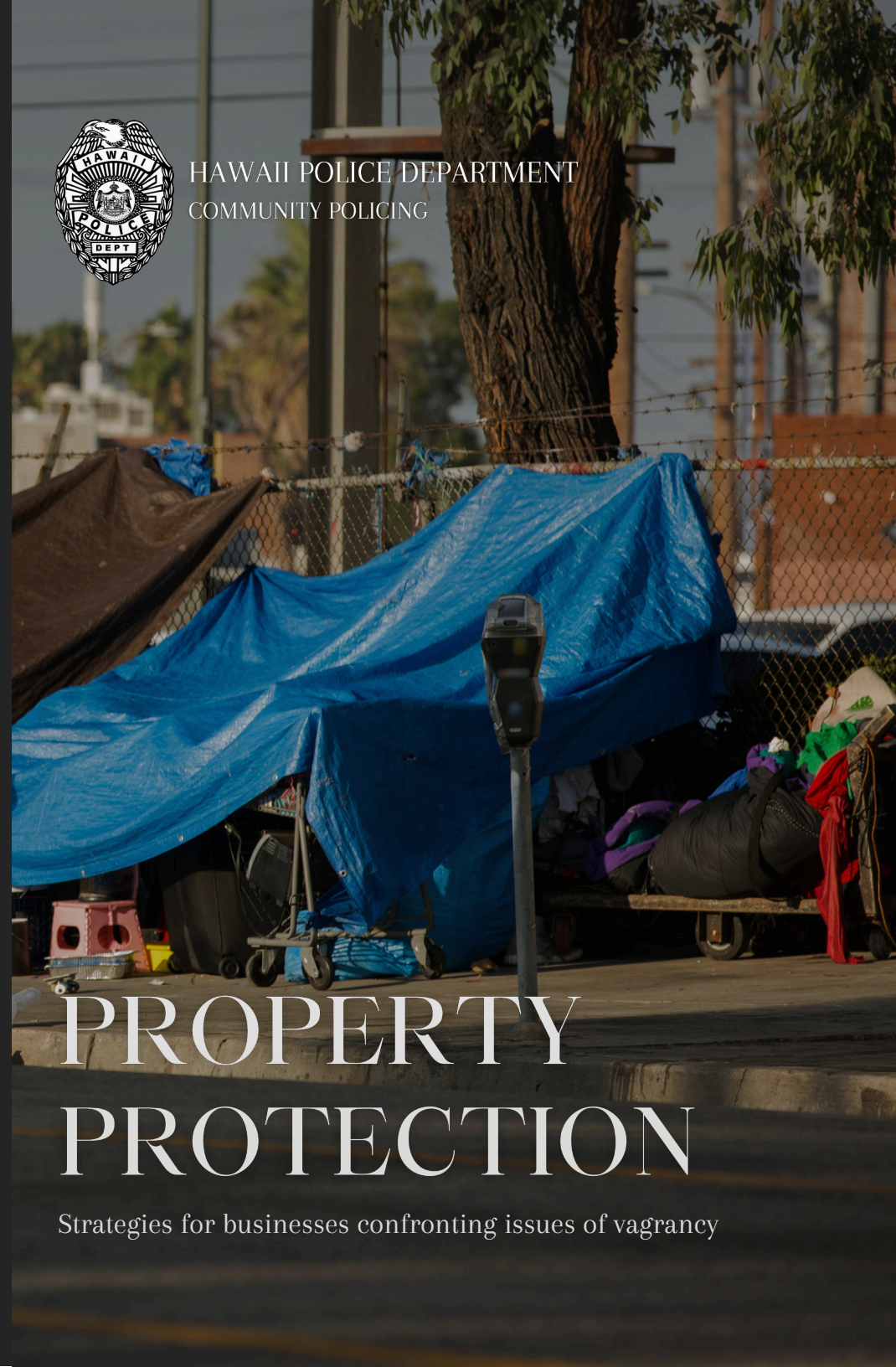
HAWAII COUNTY HOMELESS ENGAGEMENT HUI

The HCHE hui is a collaboration of volunteers and agencies committed to serving those in our community experiencing unsheltered homelessness. The HCHE hui will meet with people experiencing homelessness to connect them to appropriate community resources.

To refer a homeless person in need of assistance, simply scan the below QR code, and answer a few brief questions. Case workers will review your referral, and make attempts to physically follow up with the person in need. You may also visit www.neighborhoodplaceofpuna.org/HCHE or call 808-965-5550.



HAWAII POLICE DEPARTMENT
COMMUNITY POLICING



PROPERTY PROTECTION

Strategies for businesses confronting issues of vagrancy

The purpose of this brochure is to educate local businesses in how to address problems relating to vagrancy, trespassing, vandalism, littering, and other associated issues.

How to Report: There are multiple avenues to report issues relating to vagrancy or criminal activity. For most situations requiring a police response, it is recommended to call the police non-emergency line. To address ongoing issues and discuss possible solutions, it is recommended to call your district's Community Policing Section. To report a homeless person in need of services, you may report their situation to the Hawaii County Homeless Engagement Hui. Refer to the back of this brochure for contact information. For all emergency situations, we ask that you call 911.

Direct Engagement: If there are any concerns of potential conflict or escalation, it is always recommended to call police or other service providers for assistance. If you do decide to engage with an individual on your own, it's important to approach the situation from a sense of empathy and understanding, while also being clear with what you are asking of them. Providing a person with referrals to resources may also help connect them with the services needed to get them off the street and into a shelter or long-term housing solution.

Trespassing: Often times, unsheltered individuals who have few alternative options will trespass, or remain unlawfully, on private property. When this happens, Property managers or business representatives have the right to ban the individual(s) from the premises. To do this, the property owner must issue a written Trespass Notice to the individual. These notices are good for one year. A police officer may witness and document the issuance of a trespass notice, however the notice itself must be served by a representative of the business/property owner. If the individual returns within one year, they may be arrested for Criminal Trespassing. For more information on this process, contact your district's Community Policing Section.

Criminal Activity: Police officers respond to all reports of criminal activity. Their investigation may involve additional tasks, such as photographs, witness interviews, fingerprinting, surveillance review, etc. If the case eventually goes to court, any witnesses must be prepared to testify.

Crime Prevention Through Environmental Design (CPTED): This is a method that uses the design of physical spaces to reduce crime, including issues like trespassing and property damage often associated with homelessness. The idea is to make environments such as business areas less attractive for criminal activities through better visibility, controlled access, and clear ownership signals. For instance, improved lighting and open layouts help keep areas observable, discouraging unwanted activities. Secure boundaries and designated entrances ensure that only authorized individuals can enter certain spaces, reducing trespassing. Signs and well-maintained properties signal that an area is cared for and monitored, further deterring misconduct. Implementing CPTED effectively means balancing security measures with respect and consideration for all community members, including those who are homeless, promoting a safer environment for all.

Limitations of Law Enforcement: Police officers will always do what they can to address a situation they were dispatched to, whether by enforcing laws, providing education, or referring individuals to appropriate services. That being said, there are limitations to what a police officer can do. Officers must respect the constitutional rights of all persons, and avoid biased, unfair or prejudicial enforcement against individuals based on their class (To include those who are homeless). Homelessness is a broad issue which cannot be solved by law enforcement action alone, however our department is dedicated to doing all that we can to reduce crime and help homeless individuals receive the help they need.

We hope this information aids you in developing security solutions for your commercial property. Keep in mind that all properties have unique challenges. For more information, or for assistance developing an individualized plan, please reach out to your district's Community Policing Section. Mahalo!